National Informatics Centre Services Incorporated (NICSI)
NICSI Capacity Building Initiatives

"Let Us Learn"

1. Introduction

NICSI is committed to fostering a culture of continuous learning and professional excellence among its employees. Under the **"Let Us Learn"** initiative, NICSI has undertaken a series of structured capacity-building programmes aimed at enhancing the knowledge, skills, and competencies of its workforce.

The initiative focuses on strengthening capabilities in financial management, governance, procurement, technology, and cyber security, thereby enabling employees to deliver services more effectively and efficiently.

2. Capacity Building of Project Managers (PMs)

The following initiatives have been undertaken for NICSI Project Managers:

- **Training at Arun Jaitley National Institute of Financial Management (AJNIFM):** Six officers have been nominated for specialised training.
- **Sessions by the Managing Director, NICSI:** Two interactive learning sessions have been conducted.
- **Sessions by Industry Experts:** Two expert-led sessions have been organised to provide insights into emerging trends and best practices.

3. Capacity Building of Office Assistants

Training programmes for Office Assistants have been scheduled at Mirza Ghalib Hall, Scope Complex, Lodhi Road, New Delhi **as follows:**

Dates	Venue
19-20 January 2026	**Mirza Ghalib Hall, Scope Complex, Lodhi Road, New Delhi**
28-29 April 2026	**Mirza Ghalib Hall, Scope Complex, Lodhi Road, New Delhi**

These programmes aim to enhance administrative efficiency and workplace effectiveness.

4. GeM Capacity Building

NICSI organised a dedicated training programme on the **Government e-Marketplace (GeM)** for internal staff on **19 May 2026** in the Board Room at NICSI Headquarters.

The programme focused on strengthening understanding of procurement processes and enhancing operational proficiency on the GeM platform.

5. Cyber Security Capacity Building

A Cyber Security Services programme was conducted in **May 2026** with the participation of NICSI Project Managers.

A subsequent programme is scheduled to further strengthen awareness and understanding of emerging cyber security challenges, risk mitigation strategies, and security best practices.

6. Conclusion

Through the **"Let Us Learn"** initiative, NICSI continues to invest in the professional development of its employees. These programmes strengthen organisational capabilities, improve service delivery, and support NICSI's mission of enabling digital governance through a skilled and knowledgeable workforce.